

2008 - 2011



# *GLOUCESTER*

## *Crime and Disorder Reduction Partnership*



***Three year  
delivery plan***

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# Welcome from the Chair of Gloucester Crime and Disorder Reduction Partnership

Gloucester Crime and Disorder Reduction Partnership has come a long way since 1998, and we are proud of our achievements, which have received both local and national recognition.

Throughout the period of the 2005 - 2008 Crime Reduction Strategy, Gloucester Crime and Disorder Reduction Partnership (CDRP) achieved a reduction of volume crime of around 30% including such crimes as car crime, domestic burglary, criminal damage and robbery. This is a significant achievement.

Last year, we saw Gloucester awarded the national Respect Action Status in recognition of our positive approach in tackling crime, disorder and anti-social behaviour. In addition, Gloucester is one of only 40 CDRPs across the country that has been awarded funds to develop a 'Family Intervention Project.' The scheme is designed to tackle the root causes of persistent bad behaviour by working with nuisance families.

The Home Office also recognised a range of partnership initiatives and identified many as best practice in crime prevention.

This plan builds on the 'strategic assessment' which set out an analysis of crime and disorder in Gloucester. It will strengthen our multi agency partnership working and sets out the priorities for the Partnership in order to reduce crime, disorder and substance misuse making our city a safer and stronger place in which to live, work and socialise. The CDRP and the County as a whole, continues to face the challenge that crime, disorder and substance misuse presents. This work is closely linked to key outcomes within Gloucestershire's Local Area Agreement (Safer and Stronger Communities) and the priorities of the six responsible authorities.

This partnership document is the first delivery plan of its kind and the aims, outcomes and actions have been identified as those that need to be tackled most vigorously within the three-year time scale and beyond.



These priorities are part of the bigger strategy and have been selected as a direct result of community consultation, the perceptions of crime survey and utilising direct crime data taken from Gloucestershire Constabulary. They will be reviewed after six months.

Our work in tackling crime, disorder and anti social behaviour is firmly established within our communities, but there is still much more that we can do to keep our city safe.

A handwritten signature in black ink, consisting of a stylized 'A' followed by a horizontal line and a small flourish.

Cllr Andy Lewis  
Chair Gloucester Crime and Disorder Reduction  
Partnership

*“This report has been written in partnership by and for the people that live, work and visit Gloucester”*

## Gloucester Today Safer and Stronger Communities



According to Census data (Office for National Statistics; ONS 2006 mid year estimates) Gloucester has a population of 113,200. When compared to the South-West region Gloucester has a 'young' population, with a diverse mix of

culture and communities. The city has high proportions of, particularly, children and people of parenting age (up to 45 years), with relatively small numbers of older people. 7.5% of Gloucester residents (at 2001 Census) were of Black or Minority Ethnic origin, compared to 2.3% across the South-West region and 2.9% in Gloucestershire.

ONS population projections suggest that the population of Gloucester is growing slowly, and that the population is 'ageing', with numbers of children and 'parents' falling.

In terms of official measures of deprivation (Indices of Multiple Deprivation 2007) the Gloucester CDRP area is ranked at 118 out of 354 Local Authority Areas in England, thus placing it within the more deprived half of areas in England. In these relative terms Gloucester appears more deprived in 2007 than in 2004, when it was ranked 139 out of 354 Local Authority areas. There are 5 neighbourhoods within the Gloucester CPS area which are amongst the 10% most deprived neighbourhoods in England. 12 Gloucester neighbourhoods are amongst the most deprived 10% of neighbourhoods in England in terms of Crime and Disorder.

This is an exciting time for Gloucester; the city is undergoing many changes with many sites around the city being redeveloped. These changes include:

### Regeneration of Gloucester Quays

- Retail outlet centre and foodstore to be opened April 2009
- Car park of over 1,400 spaces
- 4 star hotel with 80 bedrooms and a 100+ budget hotel to be opened April 2009.

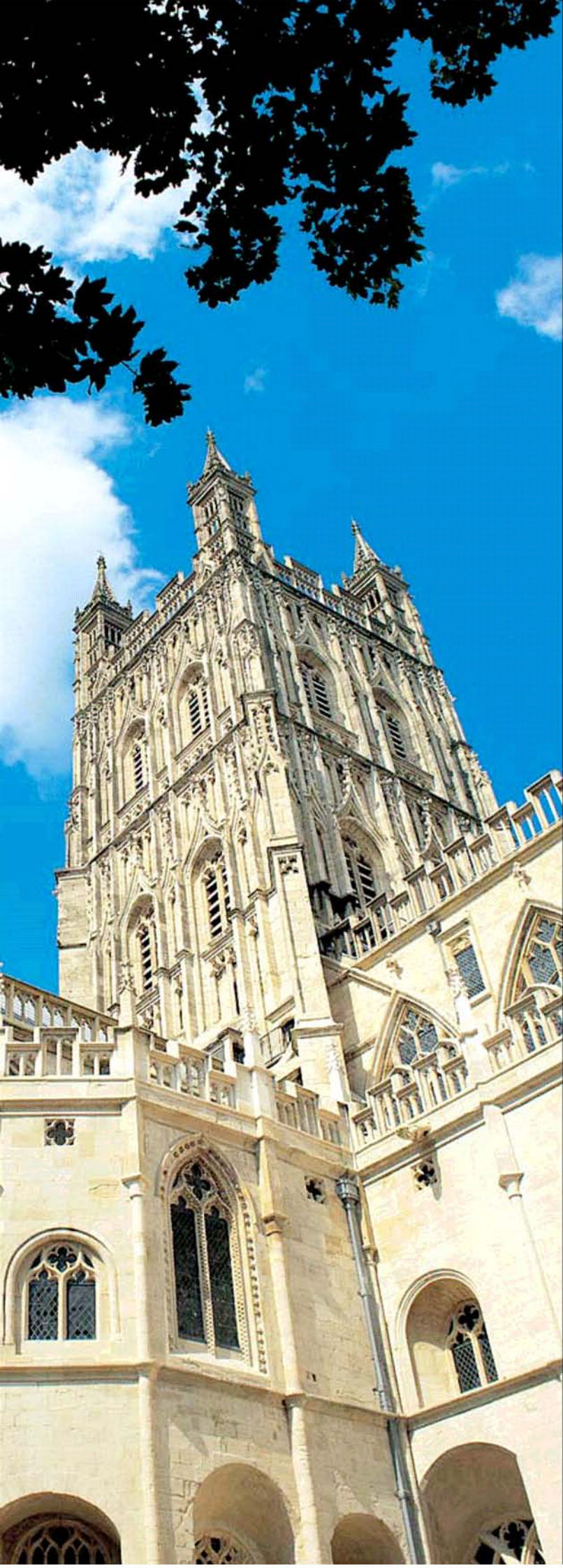
### King's Square

£4 million revamp to start early 2009.

"Marketing Gloucester" the new marketing alliance will be launched September 2009 and will generate more city centre events attracting visitors.

The University of Gloucestershire plans to relocate Cheltenham's University of Gloucestershire Pittville Campus to Gloucester New Housing Development

Over the next 5 years the Gloucester CDRP area will experience significant residential development in Quedgeley Fieldcourt (c780 dwellings) and Westgate (c670 dwellings) wards, with other anticipated residential developments in Barnwood (c180 dwellings) and Abbey (c75 dwellings).



## Vision Statement

Gloucester Crime and Disorder Reduction Partnership is committed to working in partnership to reduce crime, the fear of crime and anti social behaviour effectively and efficiently. In doing so, it will be inclusive and empowering of the community it serves.

## Introduction

This is the 2008 -2011 Delivery Plan produced by the Gloucester Crime and Disorder Reduction Partnership. New regulations have caused changes to the format and methodology used to identify local, regional and national priorities. This is our first plan under those new regulations. The work will have a more intelligence led business approach and will aim to tackle issues identified by community consultation.

Crime and Disorder Reduction Partnerships now have a duty to produce three yearly delivery plans. This plan will be reviewed annually and priorities are subject to change. We will continue the best practice achieved in previous plans whilst developing and improving our strategy and working practices throughout the life of this plan.

We will aim to reduce duplication of services and support other partnership plans, such as Policing Plan, Children and Young People and Youth Action Plans, Sustainable Community Strategy, Healthy City Partnership and key stakeholder action plans through the Local Area Agreement 2007-2010.

This delivery plan covers the key issues of concern as identified as local priorities for Gloucester by residents through extensive community consultation. One of our key aims is to keep residents informed of actions taken and services delivered.

The plan also builds on the "strategic assessment" which set out an analysis of crime and disorder and helped to identify the priorities upon which the partnership will focus its efforts.

## Partnership Members

The Gloucester Crime and Disorder Reduction Statutory Partnership meets four times a year and is an overarching body overseeing the work of the Partnership. Members receive quarterly reports of partnership activities with projects and monitor the progress against the Crime Reduction targets for the city. At the same time each member has their own contribution towards assisting to reduce crime and the fear of crime.

The Partnership has a range of action groups that address local issues and will work with the local Police Safer Community Teams to address local concerns. The action groups are multi agency thus enabling ideas, resources and time to be shared to analyse and work together to solve identified problems.

### **Members of the Crime and Disorder Reduction Partnership are:**

#### **Statutory Partnership**

City Council Community Safety Team Officers  
Elected Members of City and County Councils  
Gloucester Association for Voluntary and Community Action  
Gloucestershire Constabulary  
Gloucestershire County Council Officers  
Gloucestershire Drug and Alcohol Action Team  
Gloucestershire Fire and Rescue Service  
Gloucestershire Police Authority  
Gloucestershire Primary Care Trust  
Gloucestershire Probation Service  
Gloucestershire University  
Gloucestershire Victim Support  
Government Office for the South West

### **In addition the Action Groups will include some of the above and also:**

Central Gloucester Initiative  
City Council Officers from Economic Development, Environmental Services and Housing  
Elim Housing Association  
English Churches Housing Association  
Footprints  
Fosseway Housing Association  
GAY-GLOS  
GlosRec  
Gloucester City Homes  
Gloucester Crime Prevention Panel

Gloucester Enterprise  
Gloucester Law Centre  
Gloucester Licensed Victuallers Association  
Gloucester Youth Housing Association  
Gloucester Prison  
Gloucester Prison Community Chaplaincy  
Gloucestershire Action for Refugees and Asylum Seekers  
Gloucestershire Crimestoppers  
Gloucestershire Crown Prosecution Service  
Gloucestershire Drug and Alcohol Service  
Gloucestershire DV Action  
Gloucestershire Domestic Violence Support and Advocacy Project  
Gloucestershire Emergency Accommodation Resource  
Gloucestershire Housing Association  
Gloucestershire Road Safety Unit  
Gloucestershire Royal Hospital  
Infobuzz  
National Car Parks  
Neighbourhood Watch Association  
Young People's Substance Misuse (GINI)



## The Role of Each Partner

### **GAY-GLOS**

Provide a range of services for anyone concerned about their sexuality or gender. They support people who are: gay, lesbian, bisexual, transvestite, transsexual, straight, not sure, questioning or exploring their sexuality, feeling isolated in a rural community and their family members and friends.

### **Gloucester City Council**

**Community Safety** - to encourage partners to engage in working to reduce crime, anti social behaviour and the fear of crime.

**Economic Development** - Promote a thriving, safe city to residents, visitors and prospective business interests.

**Environmental Services** - provide a range of services to safeguard and improve public health and safety, including the Licensing Officer who work to ensure compliance with the Licensing Act 2003.

### **Elected Members**

Elected members from the City and County Council are able to bring local community concerns, local knowledge and the authority of their organisation to partnership working.

### **Gloucester Association for Voluntary and Community Action**

GAVCA is a local development agency supporting voluntary and community groups in Gloucester and is able to represent local voluntary action in the CDRP.

### **Gloucestershire Constabulary**

Its purpose is to reduce crime and disorder and to promote safety and reassurance in the County. (Partnership members include senior, specialist and neighbourhood police officers).

### **Gloucestershire County Council**

**Gloucestershire Children and Young People's Services** - is responsible for all services relating to children, young people and their families and works closely with the Family Intervention Project to address anti social behaviour.

**Gloucestershire Community and Adult Care** - work with communities to help strengthen them and to enable individuals within them to live safe and satisfying lives.

**Gloucestershire Youth Offending Service** - The main aim of the Youth Offending Service is to

prevent and reduce offending by the children and young people of Gloucestershire.

**Gloucestershire Youth Service** - has a network of youth workers across the county offering young people, 13-19 years, wide ranging youth work programmes in the arts, awards, dance and music, sports and outdoor education, discussions and debates, information and advice, healthy lifestyles, youth participation in decision-making

### **Gloucestershire Drug and Alcohol Action Team**

The DAAT is a small staff team working countywide on behalf of the Gloucestershire Safer and Stronger Communities Partnership, with a lead role for coordinating and commissioning the national updated Drugs Strategy and national and local Alcohol Strategies. It leads on the delivery of the Drug and Alcohol outcomes within the Local Area Agreement.

### **Gloucestershire Fire and Rescue Service**

Promotes safer communities by preventing accidents and emergencies from happening, as well as protecting people and the environment from imminent danger.

### **Gloucestershire Police Authority**

Gloucestershire Police Authority is an independent body that oversees Gloucestershire Constabulary. The Authority consults across the county to find out people's views about policing and takes these into account when setting its budget and objectives.

### **Gloucestershire Primary Care Trust**

The main role of Gloucestershire PCT is to engage with the local population to improve health and well being, commission a comprehensive and equitable range of high quality, responsive and efficient services and directly provide services where this gives best value.

### **Elim Housing Association**

Elim Housing provides affordable housing for single people and families, and a range of sheltered and shared housing for people with support needs. Elim also provides a range of services to other housing associations.

### **Gloucestershire Probation Service**

Carry out detailed assessments of offenders, advising courts on appropriate punishments, supervise people who have been given community sentences, strive to rehabilitate offenders encouraging them to recognise the way their behaviour affects others.

### **Gloucestershire University**

A further education establishment for students from all over the country to gain a degree.

### ***Gloucestershire Victim Support***

Victim Support Gloucestershire helps Gloucestershire residents cope with the effects of crime. We do this by providing confidential support and information to victims of crime and to witnesses attending local courts.

### **Government Office for the South West**

Government Office for the South West (GOSW) aims to make the South West a better place to live and work, now and in the future.

### **English Churches Housing Association**

ECHG is one of the largest providers of supported housing services in the UK with over 3500 bed spaces. The focus of our efforts is to maximise positive outcomes to the support services we provide, and ensure efficient use of the funds we receive.

### **Enterprise**

Enterprise is now responsible for collecting refuse and recycling, cleaning streets and public toilets, maintaining grounds and open spaces, looking after parks and play areas, as well as operating the ranger and dog warden service and carrying out enforcement.

### **Footprints**

Footprints' purpose is to offer carers the same kind of care, concern, support and encouragement that they give to those who depend on them.

### **GlosRec**

The Race Equality Council for Gloucestershire works towards the elimination of racial discrimination in all forms so that members of all communities in Gloucestershire can enjoy freedom from the injustice of racial discrimination.

### **Gloucester City Homes**

Gloucester City Homes is an arms length management organisation providing housing management services to around 5000 tenants and leaseholders on behalf of Gloucester City Council.

### **Gloucester Crime Prevention Panel**

Gloucester Crime Prevention Panel work closely with other voluntary and statutory groups to help prevent crime in the City of Gloucester.

### **Gloucester Law Centre**

Gloucester Law Centre has been providing free, confidential impartial legal advice to Gloucester residents for 22 years.

### **Gloucester Licensed Victuallers Association**

The Licensed Victuallers' Association is an organisation who speak on behalf of all pubs and nightclubs in the city.

### **Gloucester Youth Housing Association**

Gloucester Youth Housing Association provide supported housing for young people 16-25.

### **Gloucester Prison**

A category B adult local prison and young offender remand centre, originally built in 1782 and substantially rebuilt in 1840. The original single large wing still holds those remanded or recently convicted. A wing for young offenders was added in 1971 and gate, administration, visits and stores block built in 1987.

### **Gloucester Prison Community Chaplaincy**

Chaplaincy is committed to serving the needs of prisoners, staff and faith communities.

### **Gloucestershire Action for Refugees and Asylum Seekers**

GARAS offer support to those seeking asylum in Gloucestershire.

### **Gloucestershire Crimestoppers**

Crimestoppers offers a simple and anonymous way for members of the public to help prevent and solve crimes in Gloucestershire.

### **Gloucestershire Crown Prosecution Service**

The Crown Prosecution Service is responsible for prosecuting criminal cases being investigated by the police.

### **Gloucestershire Drug and Alcohol Service**

GDAS is a Countywide group offering drug and alcohol advice.

### **Gloucestershire DV Action**

DVAct replaced Gloucestershire Domestic Violence Intervention Project in 2006. The role of DVAct is to work to develop the Coordinated Community Response to domestic abuse, and serious sexual violence across Gloucestershire, across agencies and sectors.

### **Gloucestershire Domestic Violence Support and Advocacy Project**

The Gloucestershire Domestic Violence Support and Advocacy Project (GDVSAP) provides services to women throughout Gloucestershire who are affected by domestic violence.

### **Gloucestershire Emergency Accommodation Resource**

GEAR is a charity providing services for homeless people, including a day centre, night shelter, health clinic, dry house and a community garden project in Gloucestershire.

# Implementing and Performance Managing the Delivery Plan over the next three years

## Gloucestershire Housing Association

Provider of affordable social housing, primarily for rent and for people in greatest need.

## Gloucestershire Road Safety Unit

Working at reducing the number of deaths or seriously injured road casualties in Gloucestershire by at least 50% by the year 2010.

## Gloucestershire Royal Hospital

Gloucestershire Hospitals NHS Foundation Trust. Serving people from around Gloucestershire, part of the NHS, but capable of making decisions locally.

## Infobuzz

InfoBuzz was set up to help young people negotiate the transition to adulthood by providing accurate information on drugs and alcohol and by providing learning opportunities that focus on the development of personal and social skills.

## National Car Parks

Provides management and consultancy services for off-street **car parks**, on street parking operations and traffic management.

## Neighbourhood Watch Association

The key focus of Gloucester District Neighbourhood Watch Association (GDNWA) is to reduce crime and the fear of crime in our Community. We represent approximately 400 scheme co-ordinators, which equates to more than 12,500 households throughout the Gloucester area.

## Young People's Substance Misuse (GINI)

Gini is part of the Young People's Substance Misuse Service (YPSMS). We work throughout Gloucestershire providing intensive one to one support for young people under the age of 18 with substance misuse problems.



The following issues were identified as priorities for the partnership in 2008/09, through the strategic assessment and through consultation with local communities:

- **Anti Social Behaviour**
- **Substance Misuse**
- **Crime**
- **Neighbourhood Management**

Lead groups for each of the priorities will be responsible for developing their own action plan. However, this delivery plan stipulates some essential areas for action or consideration and any targets that the group must monitor.

Each action plan must cover the elements of intelligence, enforcement, prevention and education. Wherever possible, the objectives set should be driven by what can be referred to as SMART principles:

- **Specific** - Objectives should specify what they want to achieve
- **Measurable** - You should be able to measure if you are meeting the objectives
- **Achievable** - Are the objectives you set achievable and attainable?
- **Realistic** - Can you realistically achieve the objectives with the resources available?
- **Timely** - When do you want to achieve these objectives?

Reports will be submitted to the Crime and Disorder Reduction Partnership Executive Board and by exception to the Statutory Partnership on a quarterly basis. Relevant reports will be submitted to the Local Area Agreement monitoring body.

# Strategic priorities aims and outcomes for 2008/2011

The strategy is divided into four aims:

## Aim 1 - Anti Social Behaviour

## Aim 2- Substance Misuse

## Aim 3 - Crime

## Aim 4 - Neighbourhood Management

(Measures relate to Performance Indicators: National Indicators - Nis, Gloucester City Council Corporate Plan - CP)

## Aim 1 - Reduce Anti Social Behaviour

### Why?

*Our aim will be to enhance the quality of life for our communities and as a multi agency partnership will tackle persistent anti social behaviour (ASB). This challenge will form strong foundations in providing long-term solutions for problematic families and bring stability back within the community. We will focus on the root causes of ASB and identify the needs of ASB families, together with the needs of the community.*

### What we will do

#### Outcome 1.1

**We will work with local communities, schools and Neighbourhood Partnerships to reduce fear of crime and perception that ASB is increasing**

#### Measure

- **NI-21** Dealing with local concerns about anti-social behaviour and crime by the local council and police
- **NI-17** Perceptions of anti-social behaviour
- **NI-2** Percentage of people who feel that they belong to their neighbourhood
- **NI-23** Perception that people in the area treat one another with respect and consideration
- **CP-12** Percentage of visitors using public transport

#### Actions

- We will respond to the Places survey to local residents by March 2009
- Respond to the review of the extension of the Neighbourhood Partnership
- GCH Respect action plan to hold 12 community based "face the people" activities by March 2009
- Safer Community Teams (SCT) to establish 3 key priorities led by local residents and businesses - December 2008
- SCTs hold 4 community activities per year- March 2009
- To strengthen partnerships with Network Rail and British Transport Police to tackle ASB on trains and stations and promote a safe and stronger Gloucester by attending 4 SW Network Rail forum and identifying ASB hot spot areas emerging in Gloucester by March 2009.

#### Outcome 1.2

**We will aim to reduce ASB within our community and schools/colleges to stop young person's re-offending**

#### Measure

- **NI-23** Perception that people in the area treat one another with respect and consideration
- **NI-110** Young people's participation in positive activities.
- **NI-1** Percentage of people who believe people from different backgrounds get on together in their local area.
- **NI-22** Perceptions of parents taking responsibility for the behaviour of their children in the area
- **NI-19** Rate of proven re-offending by young offenders
- **NI-33** Arson incidents

#### Actions

- Strengthen partnerships through multi agencies to reduce anti social behaviour by 98% to 10 most serious problematic families/offenders - March 2009
- Retain Respect Action Area Status
- Work with Matson Neighbourhood project and YOS/YIST to engage with 200 young people in youth activities and participation - March 2009
- Stamp out school truancy within the Family Intervention Project (FIP) families to ensure 98% return back to school - March 2009
- We will aim to target 80 young person's to sign up to the Challenge and Support project and we will reach a further 100 young person's to take part in Positive Activities per year by March 2009.
- Increase sporting activities for young people
- Pilot Gloucester Anti Bullying Project with 6 local schools and measure outcomes - June 2009
- Undertake youth activities with local community and BME groups to take part in the National Anti Bullying week November 17<sup>th</sup> 2008
- Work in partnership to reduce the opportunity for deliberate fires

#### Outcome 1.3

**We will work with Street Care Team and Environmental Health to promote a culture of cleaner and safer streetscene in the city.**

#### Measure

- **NI-196** Reduce anti-social behaviour such as littering, graffiti and fly-tipping.
- **NI-15** Serious Violent crime rate
- **NI-16** Serious acquisitive crime rate
- **CP-102** Number of enforcement actions taken
- **NI-21** Dealing with local concerns about anti-social behaviour and crime by the local council and police
- **NI-195** Improved street and environmental cleanliness (levels of graffiti, litter, detritus and fly posting)

#### Actions

- Provide support to Enterprise Street Care team by undertaking Anti Social Behaviour Orders (ASBOs) where necessary by March 2009
- Provide 2 ASB training sessions to Enterprise Street Care team on statement taking and intelligence by March 2009
- Ensure effective use of enforcement powers, and better public awareness of ASB issues.

## Aim 2 - Reduce the harm caused by the misuse of drugs and alcohol

### Why?

#### Drugs

- 33% of the county's Class 'A' drug offences are committed in Gloucester
- Drugs have proven links to acquisitive crime
- Gloucester has double the number of people in treatment for drug misuse more than any other district in the County (both new clients starting treatment and those who are retained in treatment for more than 12 weeks)
- 32% of respondents to the residents survey felt that drug dealing was a big problem where they live

#### Alcohol

- Alcohol abuse is frequently associated with anti-social and criminal behaviour. Gloucester has a significantly higher rate of violent crime attributable to alcohol than the rest of the county
- Alcohol consumption is increasing and there is concern over both under age and binge drinking. Gloucester has a higher rate of alcohol attributable admissions to hospital than the rest of the county and also a higher mortality rate from alcohol related conditions

### What we will do

#### Outcome 2.1

**We will continue to work together in partnership to reduce offending relating to drug and alcohol misuse.**

#### Measure

- NI-5 Overall/general satisfaction with local area
- NI-16 Serious acquisitive crime rate
- NI-20 Assault with injury crime rate
- NI-30 Reoffending rate of prolific and priority offenders
- NI-38 Drug related (Class A) offending rate
- NI-40 Drug users in effective treatment
- NI-41 Perceptions of drunk or rowdy behaviour as a problem
- NI-42 Perceptions of drug use or drug dealing as a problem

#### Actions

- Respond to the Places survey by March 2009
- Detect 45 offences of Class A drug supply each year
- Maintain effective management of at least 15 targeted problematic drug using offenders through the Prolific and Priority Offender Unit
- Ensure that 75% of people attending the Alcohol Arrest Referral Scheme actually attend, with 12% continuing with GDAS after the initial intervention

- Ensure that 75% of people who attend the Alcohol Arrest Referral Scheme do not re-offend in the following 12 months

#### Outcome 2.2

**In partnership we will strive to increase the numbers of people in drug and alcohol related treatment throughout the period of the 2008 - 2011 action plan.**

#### Measure

- NI-20 Assault with injury crime rate
- NI-30 Reoffending rate of prolific and priority offenders
- NI-38 Drug related (Class A) offending rate
- NI-40 Drug users in effective treatment

#### Actions

- Ensure that 75% of people referred to the Alcohol Arrest Referral Scheme actually attend, with 12% continuing with GDAS after the initial intervention
- Maintain effective management of at least 15 targeted problematic drug using offenders through the Prolific and Priority Offender Unit
- Assist at least 50 individuals into treatment through community outreach work throughout 2008/09

#### Outcome 2.3

**We will work together to reduce the numbers of hospital admissions for alcohol related harm**

#### Measure

- NI-20 Assault with injury crime rate
- NI-39 Alcohol-harm related hospital admission rates
- NI-41 Perceptions of drunk or rowdy behaviour as a problem
- NI-15 Serious violent crime rate

#### Actions

- Ensure that alcohol related harm admissions to hospital are reduced by 0.5% per 100,000 population from the previous year's figures.
- Increase the number of alcohol related attendees to the emergency department having a PAT (Paddington Alcohol Test) form completed and being referred to GDAS alcohol worker by 50% over the duration of the 2 year pilot project.
- Work with the Healthy City Partnership to hold an anti binge drinking campaign each year

## Aim 2 - Reduce the harm caused by the misuse of drugs and alcohol (continued)

### Outcome 2.4

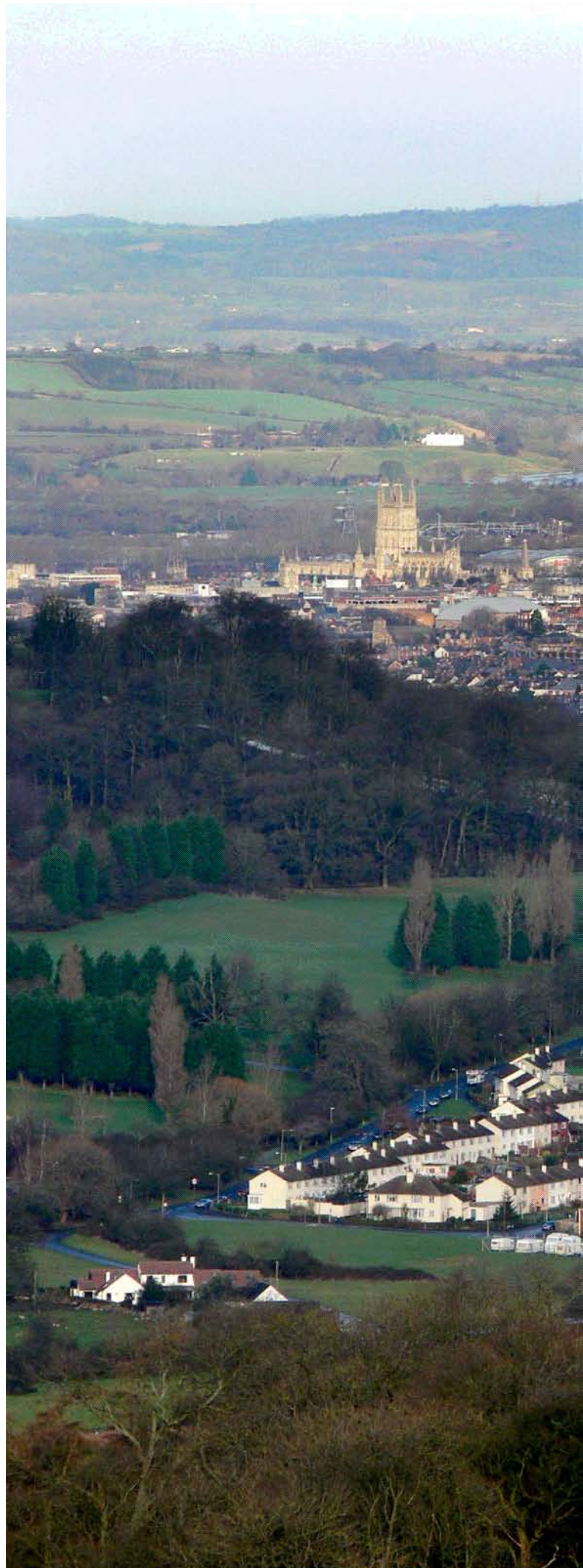
We will raise awareness of the harms and risks associated with alcohol misuse

### Measure

- **NI-5** Overall/general satisfaction with local area
- **NI-20** Assault with injury crime rate
- **NI-39** Alcohol-harm related hospital admission rates
- **NI-41** Perceptions of drunk or rowdy behaviour as a problem

### Actions

- Work with the Healthy City Partnership to hold an anti binge drinking campaign each year
- Work in partnership to initiate test purchase operations to ensure licensing legislation compliance
- Focus on education and prevention work in primary, secondary and special schools and the pupil referral service through ongoing work by the Healthy Schools Team and leading teachers.
- Provide alcohol awareness sessions to young people in youth clubs
- Provide basic training in the identification of drug and alcohol misuse problems and criteria for referral to specialist services to non-substance misuse services



## Aim 3 - Reduce Crime

### Why?

Crimes of local concern have reduced by 29.9% over the three year period of the 2005 - 2008 Crime Reduction Strategy (down by 3,421 offences). However, there is no room for complacency. Respondents to the residents' survey stated that the crimes that they were most concerned about included having their home broken into and something stolen, being mugged and robbed, being assaulted or pestered while in the street or a public place, having things stolen from their car or having their car stolen.

### What we will do

#### Outcome 3.1

**We will work in partnership to reduce crimes of local concerns in Gloucester**

#### Measure

- NI-16 Serious acquisitive crime
- NI-21 Dealing with local concerns about anti social behaviour and crime by the local council and the police
- NI-27 Understanding of local concerns about anti social behaviour and crime by the local council and police

#### Actions

- Reduce crimes of local concern to our communities by 2% compared to 2007/08
- Respond to the Places Survey by 2009

#### Outcome 3.2

**We will raise awareness of crime prevention techniques with residents, businesses and other agencies**

#### Measure

- NI-16 Serious acquisitive crime
- NI-21 Dealing with local concerns about anti social behaviour and crime by the local council and the police
- NI-27 Understanding of local concerns about anti social behaviour and crime by the local council and police
- CP-6 Positive media coverage

#### Actions

- Partnership agencies to hold at least one public information event in each Police Inspector Neighbourhood Area (INA) each year
- Issue one press release per month and one interview per month on local radio to promote crime prevention information to residents
- Provide crime prevention awareness talks to community and minority groups
- Safer Communities Teams to hold Police Information Points each month

- Neighbourhood Watch Association to promote membership and activity to residents
- Police to offer home security surveys free of charge to residents
- Crime Prevention Design Advisor to work with planning and regeneration companies to design out crime in new build properties

#### Outcome 3.3

**We will work in partnership to reduce violent crime especially domestic abuse and alcohol related crime associated with the city centre on a Friday and Saturday evening**

#### Measure

- NI-27 Dealing with local concerns about anti social behaviour and crime by the local council and police
- NI-41 Perceptions of drunk or rowdy behaviour as a problem
- NI-20 Assault with injury crime rate
- NI-32 Repeat incidents of domestic violence
- CP-2 Evening economy
- CP-20 Proportion of residents who believe Gloucester is improving
- NI-5 Overall general satisfaction with local area

#### Actions

- Reduce violent crime with specific emphasis on managing the night time economy in the city by 5% by 31st March 2009
- Work with partners to implement the City Safe initiative
- Complete a risk assessment and safety plan through the retraction surgeries for at least 100 victims of domestic violence per annum
- Ensure that repeat domestic violence incidents do not constitute more than 25% of the total domestic incidents each year - reducing from 35% per annum



## **Aim 4 - Neighbourhood Management - Increase the level of community influence, confidence and trust in service provision in local areas**

### **Why?**

By developing strong and effective resident led structures we will ensure that local people have an influence over public service decision making, resulting in improved service delivery. Increased community engagement and resident involvement with crime reduction partners, will provide an increased level of community intelligence provided to partnership agencies. This process will enable local people to act, take decisions, make changes and take control of their areas, enabling residents to be strong, active and inclusive communities. Gloucester has 12 super output areas that are in the top 10% most deprived areas nationally for Crime and Disorder. Increasing neighbourhood working in those areas will strengthen the community and increase public satisfaction.

### **What we will do**

#### **Outcome 4.1**

**We will work with local communities in the most deprived areas to make people feel safer when out in their neighbourhoods**

#### **Measure**

- **NI-1** Percentage of people who believe people from different backgrounds get on well together in their local area
- **NI-4** Percentage of people who feel they can influence decisions in their locality
- **NI-16** concerns about anti social behaviour and crime by the local council and police
- **NI-23** Perception that people in the area treat one another with respect and consideration

#### **Actions**

- We will respond to the Places Survey by March 2009
- We will work to increase the number of people who feel very safe and fairly safe outside in their local area during the day to 90% by March 2009
- Increase sporting activities for young people in neighbourhoods to reduce anti social behaviour and increase community confidence in young people
- Increase awareness of sporting activity in the city

#### **Outcome 4.2**

**We will involve residents in prioritising local needs and work together to address those needs, thus improving public trust and confidence and engagement of communities with partnership agencies.**

#### **Measure**

- **NI-1** Percentage of people who believe people from different backgrounds get on well together in their local area
- **NI-4** Percentage of people who feel they can influence decisions in their locality
- **NI-16** concerns about anti social behaviour and crime by the local council and police
- **NI-23** Perception that people in the area treat one another with respect and consideration
- **NI-35** Building resilience to violent extremism
- **CP-10** Public knowledge/satisfaction

#### **Actions**

- Police Safer Communities Teams will hold regular meetings with residents at Neighbourhood Policing Panels or Neighbourhood Partnerships to select 3 issues of priority to be addressed every 6 months and reviewed at 3 months
- Responding to the national and district engagement agendas, develop and explore effective ways of working with communities to address their community safety issues
- Complete at least 4 street based action plans to address local issues in priority areas per annum
- Gloucester City Homes will complete "Face the People" walkabouts at least 12 times per annum to enable residents to voice concerns and influence services
- The Police will contact a random sample of service users to ensure satisfaction with the service provided, using responses to direct improvements in service delivery
- Gloucester City Council will implement the Local Government Reputations Campaign
- Continue to work with communities and key partners across the county to monitor community tension indicators and respond accordingly

## Outcome 4.3

**People and communities will be treated with fairness and equality; discrimination will be eliminated and diversity valued. We will work in partnership to respond positively to Hate Crime and Hate Incidents (Hate Crime is defined as any Hate Incident, which constitutes a criminal offence, perceived by the victim or any other person, as being motivated by prejudice or hate).**

### Measure

- **NI-1** Percentage of people who believe people from different backgrounds get on well together in their local area
- **NI-2** Percentage of people who feel that they belong to their neighbourhood
- **NI-23** Perception that people in the area treat one another with respect and dignity
- **CP-53a** Number of hate crime incidents recorded by the authority
- **CP-53b** Number of recorded hate crime incidents that are followed up

### Actions

Increase trust and confidence and remove barriers to reporting hate crime and incidents by:

- Hate crimes and incidents will be mapped to identify trends of crimes and incidents where targeted awareness programmes will be delivered
- Promotional events will be linked to national and international days of interest in order to give a consistent message, promoting diversity, celebrating difference and encouraging reporting of hate crime and incidents
- Partnership agencies will promote the Gloucestershire Hate Crime "Report it!" helpline number



## Projects

**Alcohol Harm Reduction** - The CDRP has commissioned Infobuzz to deliver alcohol awareness sessions to youth clubs in the city to raise awareness of the immediate and long term risks and health issues of alcohol use at a young age and the effects on the individual and the community.

**ABCs, ASBOs, Parenting Orders - Anti Social Behaviour Unit** - The Anti Social Behaviour Unit proactively engage with individuals through a multi agency approach to address incidents referred to them. This can be through a range of measures from personal contact with the individual and/or their parents, warning letters, Acceptable Behaviour Contracts, Anti Social Behaviour Orders, Parenting Orders and other enforcement action. See also FIP below.

**Anti Bullying Project** - to reduce incidents of bullying and provide guidance for victims and parents.

**Arson Task Force** - working in partnership across the city in respect of removing, storing and disposing of abandoned vehicles, thereby reducing arson related vehicle fires, unoccupied premises that represent a risk from fire in terms of boarding up and making secure and providing education in secondary schools around the consequences of arson.

**City Safe** - working in partnership - a project designed to reduce the opportunity, frequency and severity of anti social behaviour, crime and disorder and alcohol related violence in Gloucester.

**Designing Out Crime** - Police Crime Prevention Design Advisor working with Planning Department and Gloucester Heritage Urban Regeneration Company to design out crime at the planning stage of developments.

**Family Intervention Project (FIP)** - work intensively to challenge and change the behaviour of the most problematic households with the worst offending individuals and their families.

**Fire Prevention Advice** - the Gloucestershire Fire and Rescue Service continue to provide advice and guidance on fire prevention and fire safety plans and will complete home safety checks which include the provision and fitting of smoke alarms free of charge.

**Hate Crime Group** - the Forest and Gloucester Hate Crime Group continue to promote the message "Being different is not a crime, victimisation is... Hate Crime Report it helpline 0800 077 8460".

**Media Cooperation** - to encourage support from the local media to promote Partnership initiatives and crime prevention, including a regular monthly crime reduction slot on community radio.

**Neighbourhood Watch Association** - to encourage residents to "look out for each other" in community spirit. To provide a two way communication between the Police and residents to raise crime reduction awareness.

**Prolific and Priority Offenders Scheme** - (Severn Project) will continue to target those offenders who commit a disproportionate number of crimes in the city.

**Pubwatch Online** - a system that allows members of the Licensed Victuallers Association to ban offenders from their premises and the premises of all members - "banned from one pub, banned from them all".

**Reducing Begging Scheme** - working in partnership with local agencies and churches to support individuals and to discourage members of the public from giving money to beggars in the city centre.

**Reducing Distraction Burglaries** - the CDRP is keen to prevent distraction burglaries, or bogus callers where individuals con their way into the homes of the elderly of vulnerable victims for the purposes

of burglary. Partnership officers will give awareness raising talks to community groups and promote the use of letterbox stickers, nominated neighbour cards and the Bogus Caller Helpline 0808 1000 777.

**Security Advice** - the Crime Prevention Design Advisor will give security advice to businesses, community groups and individual residents on request.

**Shopwatch** - a system to enable retailers to share images and information of offenders affecting shops in Gloucester, either by shoplifting or anti social behaviour, thus preventing offences occurring.

**Sustainable Community Strategy** - working with Gloucester Partnership on priorities that impact on crime and disorder.

## Risk Management

The CDRP will appoint individuals or agencies to be responsible for the delivery of the actions to achieve the desired outcomes in this delivery plan.

These officers/agencies will report potential barriers to the delivery of outcomes to the CDRP Executive Group and their appropriate management. The risks and any barriers should be reviewed regularly (quarterly).